

Contact Information

Below you will find a listing of insurance providers sorted into their coverage categories. The chart includes plan type, supporting documents, videos, App, website, and phone numbers. For mobile apps, if available, download at the [App Store](#) or [Google Play](#).

Need Help?

Call the insurance company if you have questions about what is covered or about network providers and other plan benefits.

Call Acentra for Employee Assistance Program (EAP). Call Chard Snyder for information about savings and reimbursement accounts.

Call People First about premiums, eligibility, and enrollment.

Health Insurance and Prescription Drug Plans

Provider	Plan Type			Guide E = English S = Spanish	Summary of Benefits and Coverage (SBC)		Video E = English S = Spanish	App A = Apple G = Google	Website	Phone
	HMO	PPO	Prescription Drug		Standard	HDHP				
Aetna	✓			E S	E S	E S	E S	A G	aetnastateflorida.com	877-858-6507
CHP	✓			E	E S	E S	E		capitalhealth.com/state	850-383-3311
CHP MA-PD	✓			FAQ			E		capitalhealth.com/medicare	850-518-6679
Florida Blue		✓		E S	E S	E S	E S	A G	floridablue.com/state-employees	800-825-2583
Humana MA-PD	✓			FAQ			E S	A G	your.humana.com/sof	800-555-7997
Optum Rx			✓	FAQ	Standard HMO PPO	HDHP HMO PPO	E S	A G	optumrx.com/sofdms	800-547-9767
UHC	✓			E S	E S	E S	E S	A G	whyuhc.com/florida	877-614-0581
UHC MA-PD		✓		FAQ			E S	A G	retiree.uhc.com/myflorida	877-352-7794

Shared Savings Program

Provider	Description	Guides	Video	App	Website	Phone
Healthcare Bluebook	Transparency Tool	FAQ Flyer Medicare FAQ Flyer	E	A G	healthcarebluebook.com/cc/sof Access code: SOF	800-513-6118
SurgeryPlus	Bundled Surgical	FAQ Flyer Procedures SBC	E S	A G	florida.surgeryplus.com Access code: surgeryplus	844-752-6170

Dental Insurance Plans

Provider	Plan Number by Type					Guide	Video E = English S = Spanish	App A = Apple G = Google	Website	Phone
	Indemnity	Prepaid	PPO							
			Indemnity	Prevent	Standard					
Ameritas			4021	4023	4022	E S	E S	A G	ameritas.com/group.olbs/florida	877-721-2224
Cigna		4034				X	E S	A G	capitalins.com/our-plans/cigna-dental-plan	800-244-6224
Humana	4084	4044	4090	4094	4092	X	E S	A G	compbenefits.com/custom/stateofflorida/	866-879-3630
MetLife			4031	4033	4032		E S	A G	metlife.com/stateoffl/	844-222-9104
Sun Life Financial	2025	4025	4074			Pre PPO		A G	sunlife.com/us/sl/state-of-florida/en	800-442-7742

Life Insurance Plan

Provider	Guide	Video	App A = Apple G = Google	Website	Phone
Securian	X	X	A G	lifebenefits.com/florida	888-826-2756

Vision Insurance Plan

Provider	Guide	Video E = English S = Spanish	App A = Apple G = Google	Website	Phone
Humana	X	E S	A G	compbenefits.com/custom/state-of-fla-vision/	800-939-5369

Supplemental Insurance Plans

Provider	Plan Type				Guide	Video E = English S = Spanish	App A = Apple G = Google	Website	Phone
	Accident	Cancer	Disability	Hospital					
Aflac		✓		✓	X	E	A G	capitalins.com/plans/aflac-cancer-and-hospital-intensive-care	800-780-3100
Cigna				✓	X	E S	A G	capitalins.com/plans/cigna-hospital-supplements	800-780-3100
Colonial Life	✓	✓	✓		X	E S		learn.coloniallife.com/StateofFlorida	888-756-6701
New Era				✓	X	E S		ssc-life.com	800-277-2300

Other

Provider	Description	Guide	Video	App	Email/Address/Website	Phone
Acentra (formerly KEPRO)	Employee Assistance	X	E S		MyLifeExpert.com Access code: Florida	833-746-8337
Chard Snyder	Flexible Spending and Health Savings Accounts	X	E S	A G	MyBenefits.MyFlorida.com Email: FloridaAskPenny@Chard-Snyder.com	855-824-9284
People First	Employee Portal				PeopleFirst.MyFlorida.com Mail premium payments: P.O. Box 5437, Tallahassee, FL 32314-5437 Mail documents: P.O. Box 6830, Tallahassee, FL 32314-6830	866-663-4735
Social Security	Medicare	X	E	A G	Medicare.gov	800-633-4227

