

# Job Title: Multimedia Services Assistant

#### **CLASSIFICATION DESCRIPTION**

**Department:** Multimedia Services

Pay Grade: 102

FLSA Status: Non-exempt

Remote Work Eligible: No

### **JOB SUMMARY**

This position is responsible for providing production support. Duties include: preparing studio and field equipment for video shoots and broadcasts; repairing equipment; adjusting equipment; shipping equipment; obtaining vendor quotes; and maintaining records of equipment inventory.

#### **DISTINGUISHING CHARACTERISTICS**

N/A.

### **ESSENTIAL JOB FUNCTIONS**

- Installs, maintains, troubleshoots, and repairs applicable multimedia and/or audio-visual equipment transports and sets up equipment; prepares audio and field equipment for shoots and broadcasts; and performs related duties.
- Performs a variety of support duties including: shipping equipment for repairs or remote shoots; contacting vendors to obtain quotes for repairs or new equipment; repairing equipment; and adjusting equipment.
- Provides instruction on the proper use of audio/visual equipment.
- Prepares a variety of reports related to operations and/or other related activities.
- · Performs other duties as assigned.

#### MINIMUM EDUCATION AND EXPERIENCE REQUIREMENTS

High school diploma or equivalent plus some specialized training in electronics, media production, or a related field; one (1) year of related work experience; or any equivalent combination of education, training, and experience which provides the requisite knowledge, skills, and abilities for this job.

#### **KNOWLEDGE, SKILLS AND ABILITIES**

#### Knowledge of:

- Customer service principles;
- Recordkeeping principles;

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- Basic training principles; and
- Computers and related software applications.

#### Skills in:

- Providing customer service;
- · Preparing operational records;
- Communicating technical information to a non-technical audience.
- Providing training to end-users;
- Using a computer and related software applications; and
- Communication, interpersonal skills as applied to interaction with assigned employees; coworkers, supervisor, the general public, etc. sufficient to exchange or convey information and to give and receive work direction.

### Ability to:

Prioritize work.

# **CERTIFICATION, LICENSE AND SPECIAL REQUIREMENTS**

Valid Florida driver's license.

# **PHYSICAL DEMANDS**

This work typically requires the following physical activities to be performed. A complete description of the activities below is available upon request from Human Resources.

(X = Required to perform essential job functions)

Physical Activities		Physical Activities	
Balancing – maintain equilibrium to prevent falling while walking, standing, or crouching.	<u>x</u>	Pushing – use upper extremities to press against objects with force, or thrust forward, downward, outward.	<u>x</u>
Climbing – ascending, descending ladders, stairs, ramps, requires body agility.		Reaching – extending hands or arms in any direction.	<u>x</u>
Crawling – moving about on hands, knees, or hands, feet.		Repetitive Motion – substantial movements of wrists, hands, fingers.	<u>x</u>
Crouching – bending body forward by bending leg, spine.	<u>x</u>	Speaking – expressing ideas with spoken word, convey detailed, important instructions accurately, concisely.	<u>x</u>
Feeling – perceiving attributes of objects by touch with skin, fingertips.	<u>x</u>	Standing – for sustained periods of time.	<u>x</u>
Fingering – picking, pinching, typing, working with fingers rather than hand.	<u>x</u>	Stooping – bending body downward, forward at waist, with full motion of lower extremities and back.	<u>x</u>
Grasping – applying pressure to object with fingers, palm.	<u>x</u>	Talking 1 – expressing ideas by spoken word.	<u>x</u>
Handling – picking, holding, or working with whole hand.	<u>x</u>	Talking 2 – shouting to be heard above ambient noise.	<u>x</u>
Hearing 1 – perceiving sounds at normal speaking levels, receive information.	<u>x</u>	Visual Acuity 1 – prepare, analyze data, transcribing, computer terminal, extensive reading.	<u>x</u>
Hearing 2 – receive detailed information, make discrimination in sound.	<u>x</u>	Visual Acuity 2 – color, depth perception, field of vision.	<u>x</u>
Kneeling – bending legs at knee to come to rest at knees.	<u>x</u>	Visual Acuity 3 – determine accuracy, neatness, observe facilities/structures.	<u>x</u>

Lifting – raising objects from lower to higher position, moving objects side to side, using upper extremities, back.	<u>x</u>	Visual Acuity 4 – operate motor vehicles/heavy equipment.	<u>x</u>
Mental Acuity – ability to make rational decisions through sound logic, deductive reasoning.	<u>x</u>	Visual Acuity 5 – close acuity for inspection of small defects, machines, use measurement devices, or fabricate parts.	<u>x</u>
Pulling – use upper extremities to exert force, haul or tug.	<u>x</u>	Walking – on foot to accomplish tasks, long distances, or site to site.	<u>x</u>

#### **TYPE OF WORK**

Work performed is primarily:

	Sedentary work: Exerting up to 10 pounds of force occasionally and/or negligible amount of force frequently or constantly to lift, carry, push, pull or otherwise move objects, including the human body.
	Light work: Exerting up to 20 pounds of force occasionally, and/or up to 10 pounds of force to move objects.
$\boxtimes$	<i>Medium work</i> : Exerting up to 50 pounds of force occasionally, and/or up to 30 pounds of force frequently, and/or up to 10 pounds of force constantly to move objects.
	Heavy work: Exerting up to 100 pounds of force occasionally, and/or up to 50 pounds of force frequently, and/or up to 20 pounds of force constantly to move objects.
	Very heavy work: Exerting in excess of 100 pounds of force occasionally and/or in excess of 50 pounds of force frequently, and/or in excess of 20 pounds of force constantly to move objects

# **WORK ENVIRONMENT**

May be required to work hours other than the regular schedule including nights and weekends. Work may involve some travel.

This position requires regular and reliable attendance and the employee's physical presence at the workplace.

May be subjected to electrical currents, dusts, extreme temperatures, and work space restrictions.

Work is performed in a dynamic environment that requires sensitivity to change and responsiveness to changing goals, priorities, and needs.

To perform this job successfully, an individual must be able to perform the essential job functions satisfactorily. Reasonable accommodations may be made to enable individuals with disabilities to perform the primary job functions described herein. Since every duty associated with this position may not be described herein, employees may be required to perform duties not specifically spelled out in a job description, but which may be reasonably considered to be incidental in the performing of their duties just as though they were actually written out in a job description.

St. Petersburg College has the right to revise a classification or job description at any time. This description does not represent in any way a contract of employment.