

Job Title: Senior Instructional Support Specialist

CLASSIFICATION DESCRIPTION

Department: Varied

Pay Grade: 105

FLSA Status: Non-exempt

Remote Work Eligible: No

JOB SUMMARY

This position develops and maintains tutoring support lessons and materials for courses and promotes tutoring services. Responsibilities may include: developing resource materials for tutors; tracking tutoring services; training less experienced tutors; specializing in unique tutoring services (e.g., learning disabilities); and performing the duties of the assigned workers.

DISTINGUISHING CHARACTERISTICS

N/A.

ESSENTIAL JOB FUNCTIONS

- Trains staff on work methods and procedures; monitors the performance of assigned staff and
- Reviews and interprets student needs; develops educational plans; and provides referrals in accordance with student needs.
- Tutors students in one-on-one formats, which involves: assessing student needs in order to facilitate and maximize tutoring sessions; proofreading written work prepared by students; obtaining and utilizing appropriate course materials, such as the course syllabus; and performing related duties.
- May provide complex tutoring sessions requiring catering or disability accommodations; may work with American Sign Language labs.
- Analyzes and tests software for student usability; troubleshoots PC's and peripheral concerns.
- Assists students with course work, identifying knowledge gaps, developing test-taking skills, and providing overall academic guidance.
- Maintains student records, evaluations, and reports.
- Performs other duties as assigned.

MINIMUM EDUCATION AND EXPERIENCE REQUIREMENTS

Bachelor's degree; two (2) years of related work experience; or any equivalent combination of education, training, and experience which provides the requisite knowledge, skills, and abilities for this job.

KNOWLEDGE, SKILLS AND ABILITIES

Knowledge of:

- Applicable subject matter(s);
- Education principles and practices;
- Adult learning;
- Student assessments;
- Applicable technologies related to subject material;
- Basic training principles;
- Recordkeeping principles; and
- Computers and related software applications.

<u>Skills in:</u>

- Educating students;
- Organizing;
- Working with students of diverse backgrounds;
- Preparing educational plans and materials;
- Maintaining an appropriate learning environment;
- Maintaining student records;
- Training staff on work methods;
- Using a computer and related software applications; and
- Communication, interpersonal skills as applied to interaction with assigned employees, coworkers, supervisor, the general public, etc. sufficient to exchange or convey information and to give and receive work direction.

Ability to:

- Work with intellectually disabled students; and
- Work with students of diverse backgrounds in group settings.

CERTIFICATION, LICENSE AND SPECIAL REQUIREMENTS

Some positions may require further Health licenses.

PHYSICAL DEMANDS

This work typically requires the following physical activities to be performed. A complete description of the activities below is available upon request from Human Resources.

| Physical Activities | Physical Activities | |
|--|--|----------|
| Balancing – maintain equilibrium to prevent | Pushing – use upper extremities to press | |
| falling while walking, standing, or crouching. | against objects with force, or thrust forward, | |
| | downward, outward. | |
| Climbing – ascending, descending ladders, | Reaching – extending hands or arms in any | v |
| stairs, ramps, requires body agility. | direction. | <u>X</u> |
| Crawling – moving about on hands, knees, or | Repetitive Motion – substantial movements of | × |
| hands, feet. | wrists, hands, fingers. | <u>X</u> |
| Crouching – bending body forward by bending | Speaking – expressing ideas with spoken word, | |
| leg, spine. | convey detailed, important instructions | <u>X</u> |
| | accurately, concisely. | |

(X = Required to perform essential job functions)

| | 1 | | |
|---|----------|--|----------|
| Feeling – perceiving attributes of objects by | | Standing – for sustained periods of time. | х |
| touch with skin, fingertips. | | | _ |
| Fingering – picking, pinching, typing, working | | Stooping – bending body downward, forward | |
| with fingers rather than hand. | Х | at waist, with full motion of lower extremities | |
| | _ | and back. | |
| Grasping – applying pressure to object with | | Talking 1 – expressing ideas by spoken word. | |
| fingers, palm. | <u>x</u> | | <u>x</u> |
| Handling – picking, holding, or working with | | Talking 2 – shouting to be heard above ambient | |
| whole hand. | <u>x</u> | noise. | |
| Hearing 1 – perceiving sounds at normal | | Visual Acuity 1 – prepare, analyze data, | |
| speaking levels, receive information. | х | transcribing, computer terminal, extensive | х |
| | _ | reading. | _ |
| Hearing 2 – receive detailed information, | | Visual Acuity 2 – color, depth perception, field | |
| make discrimination in sound. | <u>X</u> | of vision. | <u>X</u> |
| Kneeling – bending legs at knee to come to | | Visual Acuity 3 – determine accuracy, neatness, | |
| rest at knees. | | observe facilities/structures. | |
| | | | |
| Lifting – raising objects from lower to higher | | Visual Acuity 4 – operate motor vehicles/heavy | |
| position, moving objects side to side, using | <u>X</u> | equipment. | |
| upper extremities, back. | | | |
| Mental Acuity – ability to make rational | | Visual Acuity 5 – close acuity for inspection of | |
| decisions through sound logic, deductive | Х | small defects, machines, use measurement | |
| reasoning. | | devices, or fabricate parts. | |
| Pulling – use upper extremities to exert force, | | Walking – on foot to accomplish tasks, long | |
| haul or tug. | | distances, or site to site. | |
| | | | |

TYPE OF WORK

Work performed is primarily:

- Sedentary work: Exerting up to 10 pounds of force occasionally and/or negligible amount of force frequently or constantly to lift, carry, push, pull or otherwise move objects, including the human body.
- Light work: Exerting up to 20 pounds of force occasionally, and/or up to 10 pounds of force to move objects.

Medium work: Exerting up to 50 pounds of force occasionally, and/or up to 30 pounds of force frequently, and/or up to 10 pounds of force constantly to move objects.

- Heavy work: Exerting up to 100 pounds of force occasionally, and/or up to 50 pounds of force frequently, and/or up to 20 pounds of force constantly to move objects.
- Very heavy work: Exerting in excess of 100 pounds of force occasionally and/or in excess of 50 pounds of force frequently, and/or in excess of 20 pounds of force constantly to move objects

WORK ENVIRONMENT

May be required to work hours other than the regular schedule including nights and weekends.

This position requires regular and reliable attendance and the employee's physical presence at the workplace.

Work is performed in a dynamic environment that requires sensitivity to change and responsiveness to changing goals, priorities, and needs.

To perform this job successfully, an individual must be able to perform the essential job functions satisfactorily. Reasonable accommodations may be made to enable individuals with disabilities to perform the primary job functions described herein. Since every duty associated with this position may not be described herein, employees may be required to perform duties not specifically spelled out in a job description, but which may be reasonably considered to be incidental in the performing of their duties just as though they were actually written out in a job description.

St. Petersburg College has the right to revise a classification or job description at any time. This description does not represent in any way a contract of employment.